User Test Result

Tasks:

Testers are asked to achieve tasks from the following list:

1. Receive awards for daily login.
2. Using points to purchase items from the online store
3. Find the chat channel from a friend.
4. Find the course details(COMP2017) from the map.
5. Find the level details.
6. Find the course details from the timetable.
7. Accept Joselyn Smith’s friend request.
8. Check self profile details.

The feedback(notes) will be recorded within the testing process.

Feedbacks:

* The “Today” task list is a bit big, maybe separating it half to half with the daily tasks would be more clear.
* It would be better to add a red icon on the “adding friend” icon, to show the user that there is a request that needs to be checked.
* Same as the chat function, add a red icon on the chat icon to show the user that there is an unread chat. +3
* Add a red icon on the shop icon, showing the user that there is enough point to purchase items from the shop. +3
* The exp bar for the user level is not obvious, maybe adding a different colour would be better. +1
* There is no explanation for the red/green circles, confusing about what it is.
* Inside the calendar, confusing about what are circles on the button of each event block. +3
* It would be better to make the daily login points automatically earned after the login. Instead of clicking a specific “claim” button in the daily task list. +3
* For all tasks in the point tasks list, it would be better to earn points automatically after finishing the task. Instead of clicking the “claim” button. +2
* Inside the shop page, add the current credits. It is confusing when entering the shop without total credits. +2
* Remove the red mark inside the daily task. It is weird to have that red marker.
* Add a notifying function. When the user completes a task, a notification drops down and the user automatically earns the point.